

# Quality Policy

ACL is especially committed to achieving the following quality objectives, which represent an effective model capable of demonstrating and ensuring service quality:

- To comprehensively meet our clients' IT needs, facilitating improvements in their management, productivity, and development, thereby becoming their technology partner.
- Establishing trusting business relationships with high-quality products and services. ACL extends its relationship beyond simple business dealings, supporting its clients in every business decision.
- Offering quality solutions with associated management services, incorporating values such as efficiency, experience, knowledge, and commitment in each of these services.
- Improving the quality of its processes, one of its main priorities is continuous improvement, a characteristic that allows it to maintain a high standard of solutions, products, and services.
- Aware that the contribution of its professionals is fundamental and essential in a technology service company, ACL seeks their ongoing training and development, thus enabling it to be a technologically up-to-date, attractive, and stable workforce.

Achieving these objectives will ensure quality in processes, products, services, growth, business continuity, continuous improvement, and the future of all its professionals. The active collaboration of all those involved in the development of these activities is essential.

**Jorge Portus Ortega**

General Manager  
ACL Tecnología SPA  
Agosto 2025